



Jenkens & Gilchrist
A PROFESSIONAL CORPORATION

1445 ROSS AVENUE
SUITE 3200
DALLAS, TEXAS 75202

(214) 855-4500
TELECOPIER (214) 855-4300

www.jenkens.com

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AUSTIN, TEXAS
(512) 499-3800

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LOS ANGELES, CALIFORNIA
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(210) 246-5000

WASHINGTON, D.C.
(202) 326-1500

AFFILIATE OFFICE
CHICAGO, ILLINOIS
(312) 425-3900

Richard J. Moura
(214) 855-4709
rmoura@jenkens.com

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CERTIFICATE OF MAILING
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on 1-10-01
Richard J. Moura
Signature

Re: Applicants: Andrew Sharp et al.
Serial No. 09/531,917
Filing Date: March 21, 2000
For: Method and Logical Units for Providing Services
Docket No.: 34648/00440USPX

Dear Sir:

Transmitted for filing with the Patent and Trademark Office are the following documents for the above-referenced patent application:

1. Information Disclosure Statement
2. Form PTO-1449
3. References B1 - C1
4. Postcard acknowledgment

Please address all communications related to this to:

Richard J. Moura
Jenkens & Gilchrist, P.C.
1445 Ross Avenue, Suite 3200
Dallas, Texas 75202-2799

In the event there is an under or over payment, please debit or credit our Deposit Account #10-0447. This letter is being filed in duplicate to facilitate processing.

Respectfully submitted,

Richard J. Moura
Richard J. Moura
Registration No. 34,883



Docket No. 34648/00440USPX
P11547US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Andrew Sharp et al.

) Group Art Unit: 2749

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Serial No.: 09/531,917

) Examiner: not assigned

JAN 10 2001

Filed: March 21, 2000

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Technology Center 2600

For: Method and Logical Units for Providing Services

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Dear Sir:

INFORMATION DISCLOSURE STATEMENT

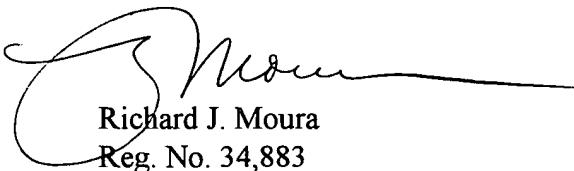
In accordance with Applicant's duty under 37 C.F.R. § 1.56 and 1.97, Applicant hereby submits the attached form PTO-1449 (modified) which lists art cited. The art listed therein, while possibly of some relevance, is not necessarily considered to teach or suggest any aspect of the invention described and claimed in the above-identified patent application. This statement is also not to be construed as a representation that a search has, or has not, been conducted or that no better art exists. Rather, this statement discloses only the best art of which the Applicant is aware.

In considering the art set forth below, it may be noted by the Examiner that certain of the references may contain markings, underlinings or other notations. These markings or notations are not to be construed as drawing the Examiner's attention either to selected parts or away from other

parts of the references. Any such markings were either present on the copies of the references obtained by Applicant, or were made thereon during the study of the references by the Applicant and/or his attorneys.

The Examiner is respectfully requested to consider each of the cited references, indicate such consideration by initialing each reference on the enclosed Form PTO-1449 (modified) and return a copy of the same with the next communication to the Applicant. For the convenience of the Examiner in considering the references, copies of the cited references are enclosed with this communication.

Respectfully submitted,



Richard J. Moura
Reg. No. 34,883

Jenkens & Gilchrist, P.C.
1445 Ross Avenue, Suite 3200
Dallas, Texas 75202-2799
214/855-4709 (Direct)
214/855-4300 (Fax)